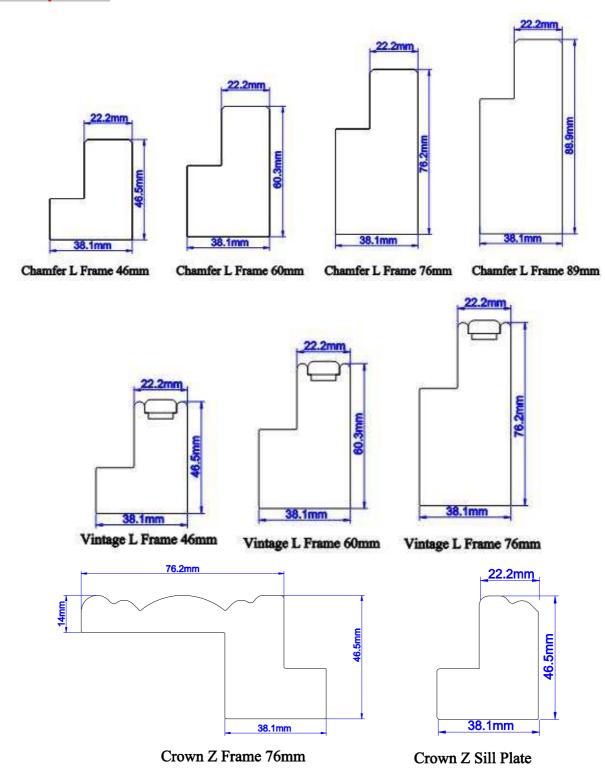
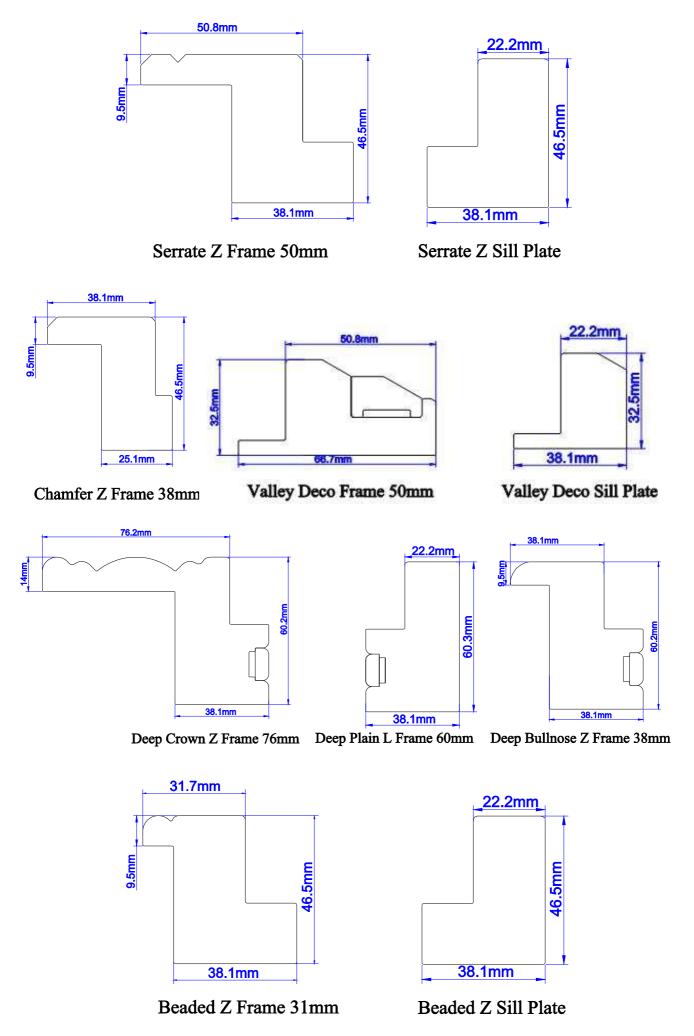
Blindtex Custom Shutter Specification				
Code	ERSH-007		Page	1 / 13
Edition	Н	White Teak	Compiler	
Effective Date	2017/07/11		Reviewer	

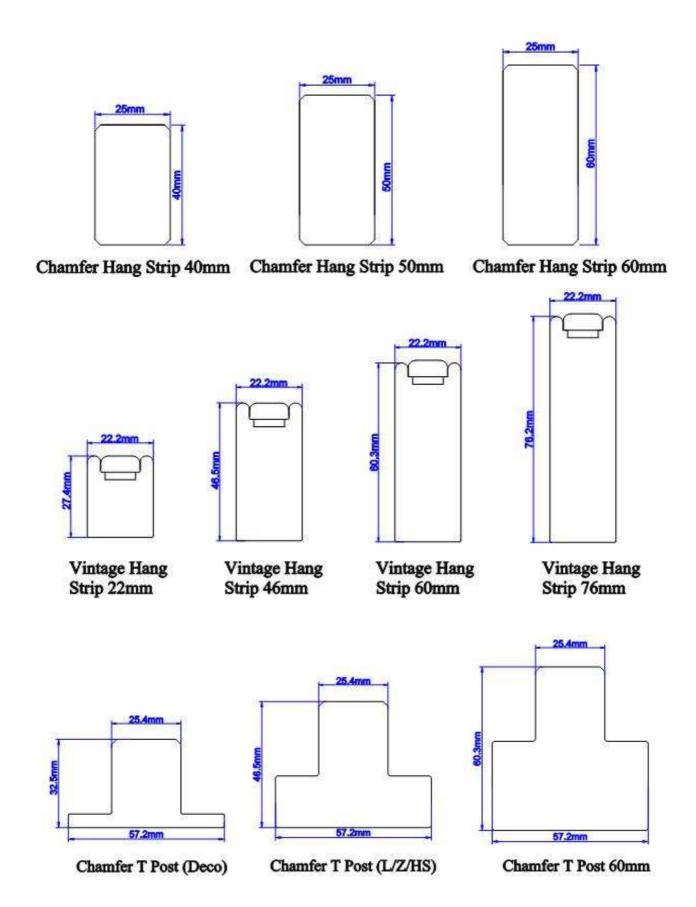
1. Components:

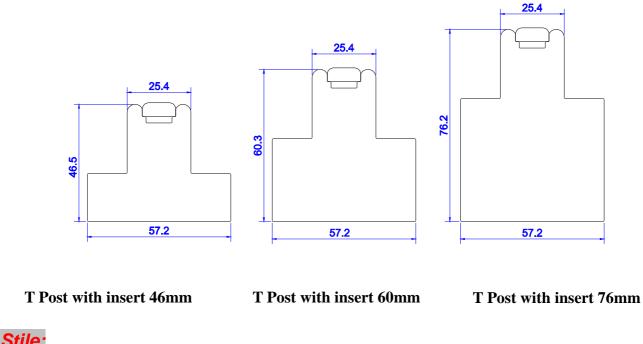
Frame options:

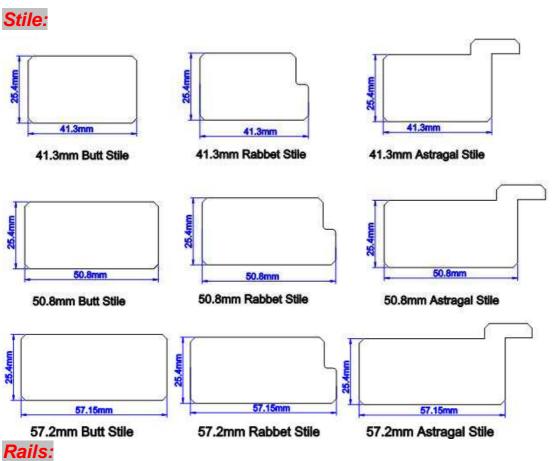




Page 2 of 13







<u>Top & Bottom rail:</u> Usually the Top & Bottom rail will be larger than 80mm. Factory will decide the size, unless otherwise specified in the special instruction section on order form. The top and bottom rail will be approx. the same size if there is no divider rail. We suggest ordering shutters for the same customer at one time, so that the rail size will match.



Divider rail: Standard divider rail is 76.2mm.



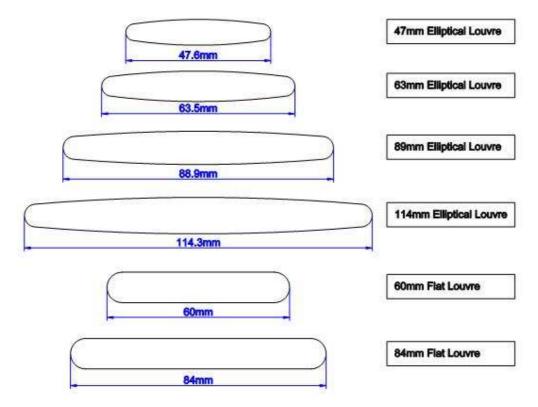
Battens:

Standard sizes:

Made of wood		
19mm x 19mm	25mm x 60mm	
19mm x 25mm	25mm x 75mm	
21mm x 21mm	27mm x 2.5mm	
25mm x 30mm	62mm x 12mm	
25mm x 40mm	63.5mm x 5mm	
25mm x 50mm		

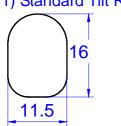
^{*} The Special shaped battens are available.

Louvres:



Tilt rod:

1) Standard Tilt Rod:



2) Offset Tilt Rod:

Tilt rod can be ordered offset from centre. Please specify the position from the centre of the tilt rod to the end of the louvre. The standard distance for an offset tilt rod is 25mm to the end of the louver, measuring from hinge side.

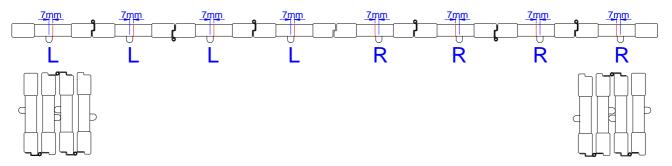
3) Easy Tilt system: The stile that holding the pinion gear & rack will have a groove and cover strip. Number of louvers exceeds the following will have separate gear tilt control:

Louvre Size	Louvre Qty
63/60mm	24
89/84mm	16
114mm	12

If the louver qty exceeds the above limit, the gear tilt control will be equally split into halves. If the louver qty is odd, will make the bottom section one more louver than the top section. If the panel has a divider rail, and the louver qty above divider rail or below divider rail exceeds above limited, split tilt rods are also required.

***Offset tilt rod for multi-fold shutters:

For the multi-fold panels, we will make the tilt rod offset from the centre. By doing so, panels can be folded flat without tilt rods being obstructed with each other. The standard offset for the tilt rod is 7mm from the centre, i.e. tilt rod will be 7mm to the left from the centre for the left panels, and 7mm to the right from the centre for the right panels.



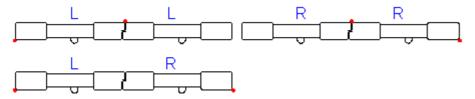
For 2 panels (LL/RR) and 4 panels (LLRR) configuration, there is no need to offset the tilt rod.

2. Panel configuration:

<u>Rabbet Stile:</u> if choose rabbet stile on the order form, then the panels will be made like the following drawings.

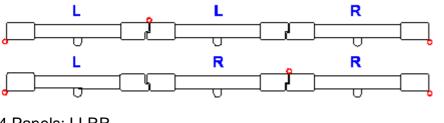


2 Panels: LL/RR/LR

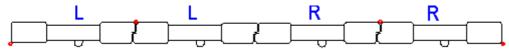


3 Panels: LLR/LRR

For LRR, L panel will be open first.



4 Panels: LLRR

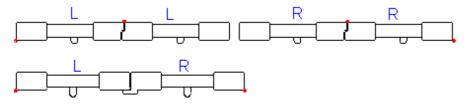


Astragal Stile: If choose astragal stile in the order form, then panels will be made like the following drawings.

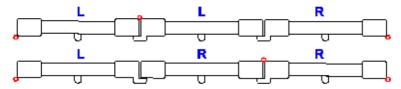
1 Panel L or R: (both side to be butt stile)



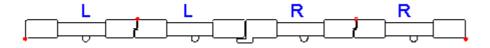
2 Panels:



3 Panels: for LRR, L panel will be open first.



4 Panels:



6 panels or more: will be made like the following, astragal stile is only used where 2 panels meet without hinges.



3. Colour Options and Coordinations

Total 50 colors: 21 paint colors and 29 stain colors.

Color ID Color Name Colour Default Hinge Colour Pure White Pure White O3 Silk White O04 Bright White O06 Pearl O07 Ivory Lace O88 Marshmallow O99 Creamy O11 Cameo O12 Crisp Linen O13 Bisque O16 Butter O19 String O30 Moondust O32 Sea Mist O46 Ice O48 Chai O49 Stone Gray O51 Brown Gray O53 Clay O63 Decorators White Base Nickel Plated Mhite White White White White White White White Anodised Silver Anodised Silver White White White White Anodised Silver Anodised Silver Anodised Silver Nickel Plated Anodised Silver White White White White Anodised Silver Anodised Silver Anodised Silver Nickel Plated Anodised Silver Anodised Silver Anodised Silver White White Anodised Silver					
001Pure WhitePure White003Silk WhiteWhite004Bright WhiteWhite006PearlPearl007Ivory LacePearl008MarshmallowWhite009CreamyWhite011CameoBisque012Crisp LinenBisque013BisqueBisque016ButterWhite019StringAnodised Silver030MoondustNickel Plated048ChaiWhite049Stone GrayNickel Plated051Brown GrayWhite053ClayWhite063Decorators WhiteWhite836Classic BlackBlackAnodised Silver108Rustic GrayNickel PlatedAnodised Silver110Limed WhiteWhiteWhite111Limed WhiteWhiteAntique BrassCoffee200NaturalAntique BrassCoffee201Golden OakAntique BrassCoffee202Golden OakAntique BrassCoffee203GoldenrodAntique BrassCoffee204Oak MantelDark Teak214CocoaAntique BrassCoffee	Color ID	Color Name	J		
003Silk WhiteWhite004Bright WhiteWhite006PearlPearl007Ivory LacePearl008MarshmallowWhite009CreamyWhite011CameoBisque012Crisp LinenBisque013BisqueBisque016ButterWhite019StringMoondustNickel Plated032Sea MistWhiteWhite046IceWhiteWhite048ChaiWhiteWhite049Stone GrayNickel PlatedAnodised Silver051Brown GrayWhiteWhite053ClayNickel PlatedAnodised Silver108Rustic GrayNickel PlatedAnodised Silver110Limed WhiteWhiteWhite111Limed WhiteWhiteAnodised Silver200NaturalNickel PlatedAnodised Silver201Antique BrassCoffee202Golden OakAntique BrassCoffee203GoldenrodCostCoffee204Oak MantelAntique BrassCoffee205GoldenrodCostCost211CherryDark TeakDark Teak212Dark TeakDark Teak213MahoganyNew Ebony	001	Duro White		Colour	
004 Bright White 006 Pearl 007 Ivory Lace 008 Marshmallow 009 Creamy 011 Cameo 012 Crisp Linen 013 Bisque 016 Butter 019 String 030 Moondust 032 Sea Mist 046 Ice White White 048 Chai 049 Stone Gray 051 Brown Gray 053 Clay 063 Decorators White White White 836 Classic Black Black Anodised Silver 108 Rustic Gray Nickel Plated Anodised Silver 110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 108 Rustic Gray Nickel Plated Anodised Silver 110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 109 Natural Antique Brass Coffee 100 Natural Antique Brass Coffee 101 Coffee 102 Golden Oak 103 Decorators White White White Anodised Silver 104 Coffee 105 Golden Oak 106 Pecan 117 Cherry 118 Dark Teak 119 Mahogany 119 Mahogany 110 New Ebony			Pure vynite		
006PearlPearl007Ivory LacePearl008MarshmallowWhite009CreamyWhite011CameoBisque012Crisp LinenBisque013BisqueBisque019StringAnodised Silver030MoondustNickel PlatedAnodised Silver046IceWhiteWhite048ChaiWhiteWhite049Stone GrayNickel PlatedAnodised Silver051Brown GrayWhiteWhite053ClayAnodised Silver108Rustic GrayNickel PlatedAnodised Silver110Limed WhiteWhiteWhite110Limed WhiteWhiteWhite200NaturalNickel PlatedAnodised Silver201Golden OakAntique BrassCoffee202Golden OakAntique BrassCoffee203GoldenrodCoffee204Oak MantelAntique BrassCoffee205GoldenrodCoffee206PecanAntique BrassCoffee211CherryCordovan212Dark TeakAnodised Silver213CordovanAnodised Silver214CocoaAnodised Silver215CordovanAnodised Silver216CordovanAnodised Silver217CordovanAnodised Silver218MahoganyAnodised Silver			White		
007 Ivory Lace 008 Marshmallow 009 Creamy 011 Cameo 012 Crisp Linen 013 Bisque 016 Butter 019 String 030 Moondust 032 Sea Mist 046 Ice White White 048 Chai 049 Stone Gray 051 Brown Gray 053 Clay 063 Decorators White White White 836 Classic Black Black Anodised Silver 108 Rustic Gray Nickel Plated Anodised Silver 110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 110 Limed White White White White 114 Taupe Nickel Plated Anodised Silver 110 Limed White White Condition of the strength of the					
008 Marshmallow 009 Creamy 011 Cameo 012 Crisp Linen 013 Bisque 016 Butter 019 String 030 Moondust 032 Sea Mist 046 Ice White White 048 Chai 049 Stone Gray 051 Brown Gray 053 Clay 063 Decorators White White White 836 Classic Black Black Anodised Silver 108 Rustic Gray Nickel Plated Anodised Silver 110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 108 Rustic Gray Nickel Plated Anodised Silver 110 Limed White White Code Anodised Silver 1110 Limed White Nickel Plated Anodised Silver 1120 Natural Antique Brass Coffee 1131 Cherry 114 Cocoa 115 Cordovan 115 Cordovan 1219 Mahogany 1220 New Ebony			Darad		
011 Cameo 012 Crisp Linen 013 Bisque 016 Butter 019 String 030 Moondust 032 Sea Mist 046 Ice White White 048 Chai 049 Stone Gray 051 Brown Gray 053 Clay 063 Decorators White White White 836 Classic Black Black Anodised Silver 108 Rustic Gray Nickel Plated Anodised Silver 110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 110 Limed White White Coffee 110 Coffee 111 Cherry 111 Cherry 112 Dark Teak 114 Cocoa 115 Cordovan 119 Mahogany 120 New Ebony		-	Peari		
011 Cameo 012 Crisp Linen 013 Bisque 016 Butter 019 String 030 Moondust 032 Sea Mist 046 Ice White White 048 Chai 049 Stone Gray 051 Brown Gray 053 Clay 063 Decorators White White White 836 Classic Black Black Anodised Silver 108 Rustic Gray Nickel Plated Anodised Silver 110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 200 Natural Antique Brass Coffee 201 Golden Oak 202 Golden Oak 204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony		_		White	
012Crisp LinenBisque013BisqueBisque016ButterO19String030MoondustNickel PlatedAnodised Silver032Sea MistWhiteWhite046IceWhiteWhite048ChaiWhiteWhite049Stone GrayNickel PlatedAnodised Silver053ClayWhiteWhite063Decorators WhiteWhiteWhite836Classic BlackBlackAnodised Silver108Rustic GrayNickel PlatedAnodised Silver110Limed WhiteWhiteWhite114TaupeNickel PlatedAnodised Silver200NaturalNickel PlatedAnodised Silver201Golden OakAntique BrassCoffee202Golden OakAntique BrassCoffee204Oak MantelCool205GoldenrodCool206PecanCordovan211CherryCordovan212Dark Teak214Cocoa215Cordovan219Mahogany220New Ebony		-			
013 Bisque 016 Butter 019 String 030 Moondust 032 Sea Mist 046 Ice White White 048 Chai 049 Stone Gray 051 Brown Gray 053 Clay 063 Decorators White White White 836 Classic Black Black Anodised Silver 108 Rustic Gray Nickel Plated Anodised Silver 110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 200 Natural Antique Brass 202 Golden Oak 204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony					
016Butter019String030MoondustNickel PlatedAnodised Silver032Sea MistWhiteWhite046IceWhiteWhite048ChaiWhiteWhite049Stone GrayNickel PlatedAnodised Silver051Brown GrayWhiteWhite053ClayWhiteWhite063Decorators WhiteBlackAnodised Silver108Rustic GrayNickel PlatedAnodised Silver110Limed WhiteWhiteWhite114TaupeNickel PlatedAnodised Silver200NaturalNickel PlatedAnodised Silver201Golden OakAntique BrassCoffee202Golden OakCoffee204Oak MantelCoffee205GoldenrodCoffee206PecanCordovan211CherryCordovan212Dark Teak214Cocoa215Cordovan219Mahogany220New Ebony		-	Bisque		
019StringNickel PlatedAnodised Silver030MoondustNickel PlatedAnodised Silver046IceWhiteWhite048ChaiWhiteWhite049Stone GrayNickel PlatedAnodised Silver051Brown GrayWhiteWhite053ClayWhiteWhite063Decorators WhiteWhiteAnodised Silver108Rustic GrayNickel PlatedAnodised Silver110Limed WhiteWhiteWhite114TaupeNickel PlatedAnodised Silver200NaturalNickel PlatedAnodised Silver201Golden OakAntique BrassCoffee202Golden OakCoffee204Oak MantelCoffee205GoldenrodCoffee206PecanCoffee211CherryCordovan212Dark TeakCordovan213MahoganyMahogany220New Ebony		•	•		
030Moondust 032Nickel PlatedAnodised Silver046IceWhiteWhite048ChaiWhiteWhite049Stone GrayNickel PlatedAnodised Silver051Brown GrayWhiteWhiteWhite053ClayWhiteWhiteWhite836Classic BlackBlackAnodised Silver108Rustic GrayNickel PlatedAnodised Silver110Limed WhiteWhiteWhite114TaupeNickel PlatedAnodised Silver200NaturalNickel PlatedAnodised Silver201NaturalAntique BrassCoffee202Golden OakCoffee204Oak MantelCoffee205GoldenrodCoffee206PecanCoffee211CherryCordovan212Dark Teak214Cocoa215Cordovan219Mahogany220New Ebony					
032Sea MistNickel PlatedAnodised Silver046IceWhiteWhite048ChaiWhiteWhite049Stone GrayNickel PlatedAnodised Silver051Brown GrayWhiteWhite053ClayWhiteWhite063Decorators WhiteWhiteAnodised Silver108Rustic GrayNickel PlatedAnodised Silver110Limed WhiteWhiteWhite114TaupeNickel PlatedAnodised Silver200NaturalAntique BrassCoffee202Golden OakCoffee204Oak MantelCoffee205GoldenrodCoffee206PecanCordovan211CherryCordovan212Dark TeakCordovan213MahoganyMahogany220New Ebony					
032 Sea Mist 046 Ice White White 048 Chai 049 Stone Gray 051 Brown Gray 053 Clay 063 Decorators White White White 836 Classic Black Black Anodised Silver 108 Rustic Gray Nickel Plated Anodised Silver 110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 200 Natural Nickel Plated Anodised Silver 201 Antique Brass Coffee 202 Golden Oak 204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	030		Nickel Plated	Anodised Silver	
048Chai049Stone Gray051Brown Gray053Clay063Decorators WhiteWhiteWhite836Classic BlackBlackAnodised Silver108Rustic GrayNickel PlatedAnodised Silver110Limed WhiteWhiteWhite114TaupeNickel PlatedAnodised Silver200NaturalAntique BrassCoffee202Golden OakCoffee204Oak MantelCoffee205GoldenrodCoffee206PecanCoffee211CherryCocoa212Dark TeakCordovan219MahoganyMahogany220New Ebony	032	Sea Mist			
049Stone GrayNickel PlatedAnodised Silver051Brown GrayWhiteWhite063Decorators WhiteWhiteWhite836Classic BlackBlackAnodised Silver108Rustic GrayNickel PlatedAnodised Silver110Limed WhiteWhiteWhite114TaupeNickel PlatedAnodised Silver200NaturalAntique BrassCoffee202Golden OakCoffee204Oak MantelCoffee205GoldenrodCoffee206PecanCordovan211CherryCocoa212Dark TeakCordovan213MahoganyMahogany220New Ebony	046	Ice	White	White	
D51 Brown Gray D53 Clay D63 Decorators White B36 Classic Black D108 Rustic Gray D10 Limed White D114 Taupe D144 Taupe D159 Golden Oak D204 Oak Mantel D205 Goldenrod D206 Pecan D211 Cherry D212 Dark Teak D214 Cocoa D215 Cordovan D219 Mahogany D220 New Ebony Nickel Plated Anodised Silver White White White White White Anodised Silver Anodised Silver Anodised Silver Anodised Silver Anodised Silver Anodised Silver Coffee Anodised Silver Anodised Silver Anodised Silver Anodised Silver Anodised Silver Anodised Silver Coffee White Anodised Silver	048	Chai			
051 Brown Gray 053 Clay 063 Decorators White White White 836 Classic Black Black Anodised Silver 108 Rustic Gray Nickel Plated Anodised Silver 110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 200 Natural Antique Brass Coffee 202 Golden Oak 204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	049	Stone Gray	Nickel Plated	Anodised Silver	
Decorators White 836 Classic Black 108 Rustic Gray 110 Limed White 114 Taupe 200 Natural 201 Golden Oak 204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony White White White White White White White White White Anodised Silver Antique Brass Coffee	051	Brown Gray	, Trionol Flatou	/ woodood Onvol	
836 Classic Black 108 Rustic Gray 110 Limed White 114 Taupe 200 Natural 201 Golden Oak 204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 Nickel Plated Anodised Silver Nickel Plated Anodised Silver Antique Brass Coffee	053	Clay			
108 Rustic Gray 110 Limed White White White White White White White White White 114 Taupe Nickel Plated Anodised Silver Anodised Silver 200 Natural Antique Brass Coffee 202 Golden Oak 204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	063	Decorators White	White	White	
110 Limed White White White 114 Taupe Nickel Plated Anodised Silver 200 Natural Antique Brass Coffee 202 Golden Oak 204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	836	Classic Black	Black	Anodised Silver	
114 Taupe Nickel Plated Anodised Silver 200 Natural Antique Brass Coffee 202 Golden Oak 204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	108	Rustic Gray	Nickel Plated	Anodised Silver	
200 Natural Antique Brass Coffee 202 Golden Oak 204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	110	Limed White	White	White	
202 Golden Oak 204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	114	Taupe	Nickel Plated	Anodised Silver	
204 Oak Mantel 205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	200	Natural	Antique Brass	Coffee	
205 Goldenrod 206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	202	Golden Oak			
206 Pecan 211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	204	Oak Mantel			
211 Cherry 212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	205	Goldenrod			
212 Dark Teak 214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	206	Pecan			
214 Cocoa 215 Cordovan 219 Mahogany 220 New Ebony	211	Cherry			
215 Cordovan 219 Mahogany 220 New Ebony	212	Dark Teak			
219 Mahogany 220 New Ebony	214	Cocoa			
220 New Ebony	215	Cordovan			
	219	Mahogany			
	220	New Ebony			
221 Black Walnut	221	Black Walnut			

227	Red Oak
229	Rich Walnut
230	Old Teak
231	Spring Rose
232	Red Mahogany
233	Dark Mahogany
237	Wenge
242	Auburn
247	Bark
248	Pretzel
249	Acorn
250	Sumatra
251	Raisin
252	Toffee

Due to the nature of material manufacturing, colours may vary slightly between dye lots. Please order shutters for the same home at one time. Slight variations may also occur between the finished products and the colour decks. For any additional orders, to ensure closer match to previous shutters, please send back a colour swatch.

The 836 classic black will have surcharge as custom color. Custom colour is also available with a surcharge.

4. General product specification

Panel size limitation:

		Max.			
Louver size	Min.	Single Hung	Bi-fold hinged shutter/ Multi-fold with top⊥ track	Multi-fold hinged shutter/ Multi-fold with top track only	
47mm	152mm	750mm			
63/60mm	152mm	890mm	660	550mm	
89/84mm	152mm	1047mm	660mm	(No. of panels≤4)	
114mm	152mm	1047mm			

If panel size is out of spec, on hold query will be sent for confirm instead of waving warranty automatically.

A divider rail is required for every panel height over 1981mm. Within a panel, for every 1981mm, a divider rail is required. If specify no divider rail, we will regard it as you have waived your warranty.

*For circle and oval shape, if the panel width exceeds the size limit above, making with center stile is not available and it is suggested to change the panel configuration to RTL. However, if panel width is within spec, it can be made with center stile.

Shutter used for door without bottom support:

In situations when shutters are used for door application, which do not have support underneath the panels, the customers must inform NienMade when placing the type of order.

- (1) The factory will add extra hinges to support the panels.
- (2) Wider Top and Bottom rail. This will reduce the probability of the panels sagging and increase panel integrity.
- * If customers fail to notify NienMade that the shutter will be used in door application and consequently, the customers will be responsible for the cost of any RGA Reorder that is submitted.

Panel Configuration L, R and LR are within warranty; but for LL/RR/LLRR, must order it with track or waive warranty.

5. Options

Mounting Type:

<u>Café Shutter:</u> Please specify on the order form if the shutter is a café style. We will finish the top of the panels and the end of battens.

Tier on Tier: Please measured the split location from the bottom.

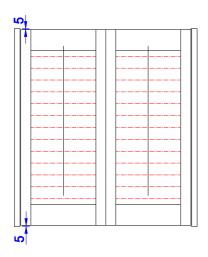
For multi-fold tier on tier shutter, only No. of Panel ≤3 is within warranty.

Full height: regular shutter in full height of window.

Solid panels:

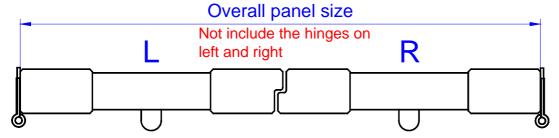
Solid Raised Solid Base

The standard gap at top and bottom of the panel and frame is 5mm when shutter is two sides.

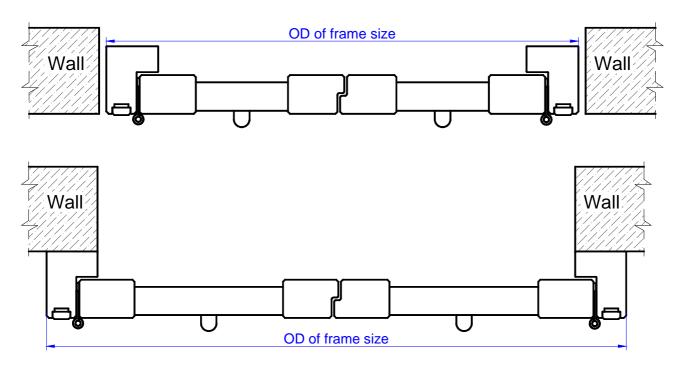


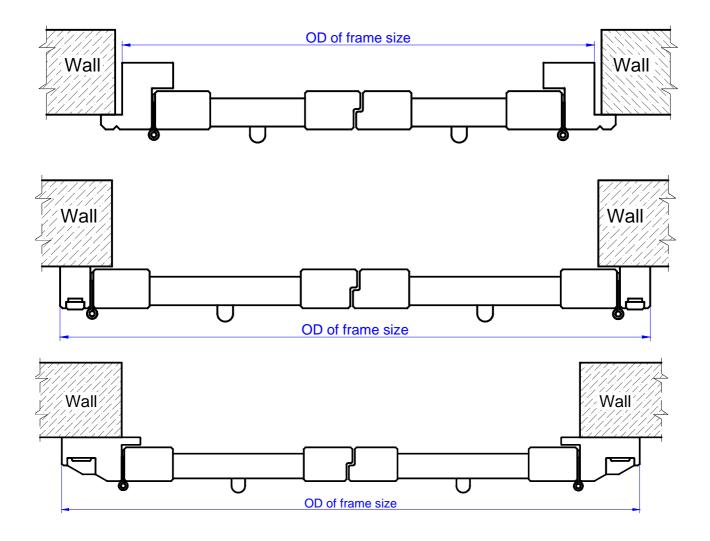
6. Order Size Definition

<u>Overall Panel Size:</u> Size given is overall panel size, width does not include the hinge space between panel and batten, but includes the gap between panels. The height given must be net panel height. The hinges and magnets will be pre-installed to panel.



<u>OD of frame Size:</u> Size given is outside dimension of the shutter. No deduction will be taken. See the following drawings for details.





Tolerance:

Width: The width of the shutter can be plus or minus 1.6mm from the order width.

Height: The height of the shutter can be plus or minus 1.6mm from the order height.

Divider rail location: Divider rail location may be off by half a louvre space.

Louvre Size	Allowable Deviation
47mm	19mm
63/60mm	25mm
89/84mm	38mm
114mm	51mm

7. Policy

Cancellation:

Once an order has been submitted and is not on hold, cancellations will not be accepted.

Warranty:

- *The Color Fastness is warranted for 3 years.
- *Workmanship is warranted for 3 years.
- *Hardware is warranted for 1 year.
- *Stainless Steel Hardware is warranted for 3 year.

8. Spare Louver:

Spare louvers 2per pack: For one item with uneven panel width, we will supply 2 louvers for each width.

9. Default Stile for LRR configuration:

It is default to open L panel first when the configuration is LRR.

10. Extended Frame

For orders in which the frames or hang strips (L/R) are ordered to an extended length warrantee will only apply where the shutter panels are supported in the closed position. Any RGA claim for such orders must show photographic evidence of the supported panels in the closed position

11. Frames split

When frames length (including shutter frames, battens, fascia, header and track for track system) exceed the below limitation, then the frames will be split as the below chart described. Please review the chart below for reference.

Shipping Method	Frame length (L) (mm)
Standard shipping	3630 <l≦7260(2 l="" sections)="">7260(3 sections)</l≦7260(2>
Airfreight	3048 <l≤6096(2 6096<l≤9144(3="" sections)="" sections)<="" td=""></l≤6096(2>

Notes:

No warranty for horizontal T post length exceeds 1219mm.

12. Shutters to be installed in Angled or Horizontal Skylight Window Openings

If shutters are going to be installed in angled or horizontal skylight window openings, please specify on the order form.

Available Material	Wood Shutters (Not available for Motorized Shutters)
Available Frame Type	Frame with light block thickness not less than 3/4"(19.05mm)
Max Panel Size	26"(660mm) W x 78"(1981mm)H
Tilt Rod	Easy Tilt
Panel Configuration	single panel or single panels with T-Posts
Hardware for unhinged side	Barrel Bolt/Security Bolt/Roof Catch on top and bottom + 2 Button Catches

13. The Claim Limitation Date for Shipping Damage for Airfreight Orders:

For all airfreight orders with shipping damages, claims must be submitted within 1 week after the date of receipt.